ELIANA TERAN

UX Design | Logistics | Visual Arts

Experience

Story2 UX/UI Designer

Jul 2019 - Current | New York, NY

- Re-design wizard and core product at storybuilder.story2.com
- Introduce design thinking and UX research into product processes.
- · Create marketing website, digital assets, and avatars.
- Standardize and develop style guide.

Quadrant2 UX Designer

Jun 2019- Oct 2019 New York, NY

- Rapid wireframing for clients with competitive timlelines, such as ACLU and Jotto.
- Established processes for design to engineer hand-off.
- Built UX deliverables, such as annotated wire flows, user flows, and site maps.
- Assisted with project management and client presentations.

Freelance UX Designer

Jan 2019 - Oct 2019 | New York, NY

- · Clients include Plain Sight, B-wom, PetParent, and Odyssey.
- · Design and execute UX research methodologies, including user interviews.
- Built UX deliverables such as personas, journey maps, and user flows.
- Design and conduct usability testing on mid to high fidelity prototypes

Moda Operandi Supply Chain Coordinator

Jun 2017 - Dec 2018 | New York, NY

- · Managed information requirements for inbound/outbound shipments.
- · Saved \$238K in lost and damaged shipping claims in 2017-2018.
- · Coordinated TA & TIB international shipments with cross-functional teams.
- Troubleshoot with carriers and vendors regarding shipping exceptions.

Moda Operandi Client Operations Assistant

Nov 2016 - May 2017 | New York, NY

- Lead operations of Moda Madison and couture/ trunkshow displays.
- Managed inventory via netsuite, CMS stystem, and 3PL warehouse.
- Arranged transfer of samples with internal teams and vendors.

Education

General Assembly UX Design Immersive

Dec 2018 - Feb 2019 | New York, NY

New York University SPS Grant Proposal Writing Certificate March 2016 - May 2016 | New York, NY

Maryland Institute College of Fine Art Bachelors of Fine Art Aug 2009 - May 2013 | Baltimore, MD

Contact

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Skills

Design

Wireframing (Figma & Sketch)
Prototyping (Figma & Invision)
Hand-off (Figma & Zeplin)
Graphic Design (Photoshop)
Whiteboarding

UX Research

User Interviews & Surveys
Competetive Analysis
Heuristic Analysis
Personas & Archetypes
Usability Testing

Communication

Project Management
Design Studio
Agile Sprints
Active Listener

Operations

Quick Data Entry
E-commerce CX
Work Under Pressure
Deadline Oriented

Interests

Hackathons
Art Exhibitions
Health & Wellness
Fashion & Jewelry